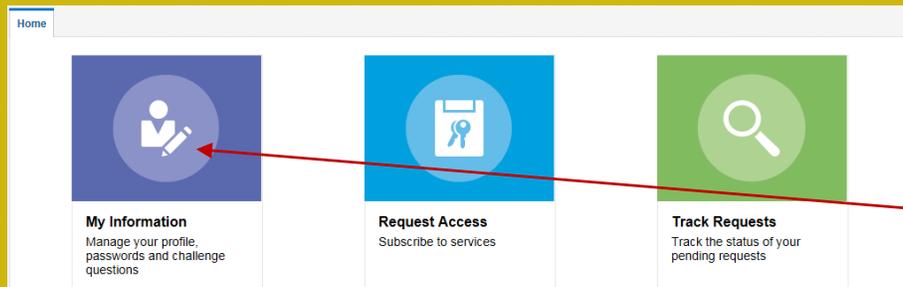




Change Challenge Questions Guide

Follow the instructions contained in this guide to change your previously established challenge questions.

State of Delaware Single Sign-On home page



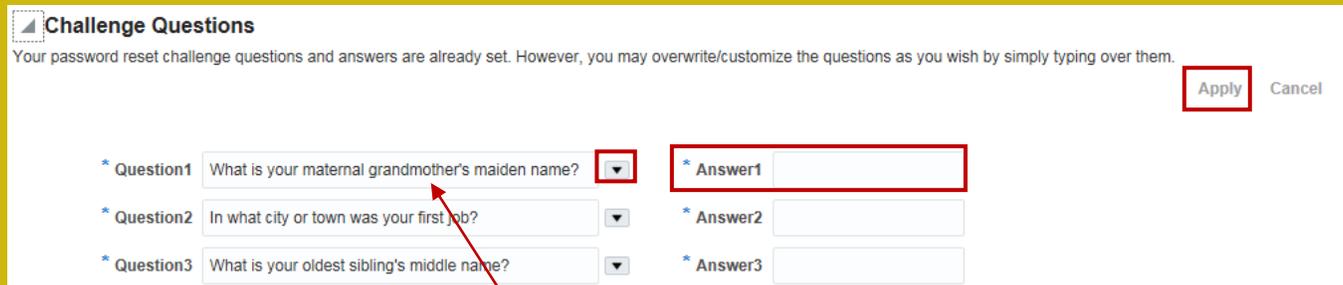
Click the **My Information** tile

The **My Information** page opens



Click **>** to expand the **Challenge Questions** section

The **Challenge Questions** section opens displaying your current challenge questions *Note: For security purposes, the answers do not appear.*



Click **▼** to reveal and choose a different question for **Question 1** or create your own

Tab to **Answer 1** field and type the answer

Repeat for **Questions 2 & 3** and **Answers 2 & 3** if you want to change them as well

If you do not choose new questions for 2 & 3, you still have to type the answers to those questions – if not you will receive an error message

Click **Apply** located to the right

*The Answers blank out after clicking **Apply***

Questions and answers are updated successfully

A confirmation message will appear at the top of the screen