

# NEWS RELEASE

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Department of Technology and Information

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## DELAWARE STATE GOVERNMENT'S DIGITAL TECHNOLOGY RECEIVES HIGH MARK IN NATIONWIDE SURVEY

In its comprehensive 2014 Digital States Survey, e.Republic's Center for Digital Government evaluated the digital technology practices of all 50 states, assigning each state a letter grade based on quantifiable results in better serving citizens and streamlining operations.

Delaware was awarded a **B grade**, up from a B- in the 2012 survey. States receiving this grade are trending up, showing positive results in the majority of the survey categories. Additionally the Technology organization's leadership is lauded for using modernization to change entrenched practices resulting in more responsive and sustainable operations.

Delaware also was recognized as "Top 5" for its exemplary work in the category of "Adaptive Leadership" (3rd Place).

Overall, since the last biennial survey in 2012, grades improved in 21 states, declined in 12 and stayed even in 17. The survey evaluated states based on a set of criteria that included actions supporting state priorities and policies to improve operations or services, hard- and soft-dollar savings/benefits, progress since the last survey, innovative solutions, and effective collaboration. Those states receiving high marks demonstrated results across all criteria.

And for more information please visit the announcement on the Center for Digital Government's website at <http://www.govtech.com/cdg/digital-states/Digital-States-Survey-2014-Results.html>.