

# NEWS RELEASE

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June 23, 2005

**For Immediate Release**  
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## **An Important Notice from Delaware's Chief Information Officer, Thomas Jarrett**

Recently there have been numerous accounts in the media regarding identity theft issues and phishing. Phishing is term used in the technology area to describe the creation of emails/websites that look like they come from legitimate organizations and sources, but actually are sites created to try to secure personal information from unsuspecting users. The creators of these sites are trying to get people to disclose personal information like bank account and social security numbers so that they may be gathered to be used for unlawful purposes or to be sold to others for unlawful use.

Below is an example of a very well constructed phishing site that I personally received via email. It appears to be a legitimate site for a government credit union oversight organization, but it is not. We send this to you to illustrate how clever and creative these illegal sites are becoming and to caution you to never provide any private information to a website without verifying that it is in fact legitimate. If you have any questions whatsoever regarding a site's legitimacy, do not provide your information and do not hesitate to call the organization or the Attorney General's office. A legitimate organization will never object to a customer seeking clarification.



## National Credit Union Administration

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### Account Info Verification

Dear FCU holder account,

As part of our security measures, we regularly screen activity in Federal Credit Unions (FCU) network. We recently noticed the following issue on your account: A recent review of your account determined that we require some additional information from you in order to provide you with secure service. Case ID Number: PP-065-617-349 For your protection, we have limited access to your account until additional security measures can be completed. We apologize for any inconvenience this may cause. Please log in to your FCU account to restore your access as soon as possible.

You must **click the link below** and fill in the form on the following page to complete the verification process.

[Click here to update your account](#)

In accordance with NCUA User Agreement, your account access will remain limited until the issue has been resolved. Unfortunately, if access to your account remains limited for an extended period of time, it may result in further limitations or eventual account closure. We encourage you to log in to your FCU account as soon as possible to help avoid this. We thank you for your prompt attention to this matter. Please understand that this is a security measure intended to help protect you and your account.

We apologize for any inconvenience.

Sincerely, NCUA Account Review Department

Please do not reply to this e-mail. Mail sent to this address cannot be answered.

### About NCUA

The National Credit Union Administration (NCUA) is the independent federal agency that charters and supervises federal credit unions. NCUA, backed of the full faith and credit of the U.S.

government, operates the National Credit Union Share Insurance Fund (NCUSIF) insuring the savings of 80 million account holders in all federal credit unions and many state-chartered credit unions. During the 1990s and into the 21st century, credit unions have been healthy and growing. Credit union failures remain low and the Share Insurance Fund maintains a healthy equity level. The National Credit Union Administration (NCUA) is committed to maintain a safe environment for over 80 million account holders in all federal credit unions and many state-chartered credit unions. Protecting the security of holders account and of the Federal Credit Unions (FCU) network is our primary concern.

Your savings federally insured to \$100,000

**NCUA**

National Credit Union Administration, a U.S. Government Agency

