

TELECOMMUNICATIONS SERVICES

2.5 Video Services

DTI facilitates video consulting services between agencies and school districts and the State approved video conferencing vendors. See [Audio, Video, and Web Conferencing Services & Equipment 06-450-RH](#) vendor contract.

List of services

1. Video Conference Consulting Services

The following services have been **REMOVED** from DTI's Service Offering as of July 2008. Please direct your questions and or concerns to your *[Customer Relationship Specialist](#).

* **Video System Services** (except for video conferencing) – provided sizing, configuration, and implementation support for video systems for State and K12 customers.

* **Live Video Services** – provided access to Internet-based web-casting and streaming video/audio.

* **Customized Video Services** – Offered customized video/audio services for video/audio production services, both real-time and recorded.

1. Video Conference Consulting Services

Service Description – Consulting services provides configuration, design, and product selection per the [Audio, Video, and Web Conferencing Services & Equipment 06-450-RH](#) vendor contract.

Features / Benefits / Costs – DTI will work closely with the customer to facilitate the best product selection and cost per the terms of [Audio, Video, and Web Conferencing Services & Equipment 06-450-RH](#) contract. Agencies and School districts deal directly with the selected vendor for any of their support needs.

How to request services – You should contact *[Your IRM](#) or *[Customer Relationship Specialist](#) for interest in this service.

Applicable policy / standards – See [DTI Enterprise Standards and Policies](#) on the DTI website. See *[Videoconferencing Support Documentation](#) on the DTI website for more information.

*Access to this document/web page/website requires the viewer to have access to Delaware's State Network (Extranet). If you have access to the State Network and viewing is still not possible – please contact your Customer Relationship Specialist.