

## STATEWIDE TECHNOLOGY LEADERSHIP

### 4.3 Technology Policy and Standards

DTI establishes statewide policies and standards that are mandatory for new State initiatives and technology solutions through its Technology and Architecture Standards Committee \*([TASC](#)). These policies and standard can be found on the DTI website under [DTI Enterprise Standards and Policies](#).

#### List of services

1. Enterprise Policy and Standards Management

#### 1. Enterprise Policy and Standards management

**Service Description** – DTI develops and maintains technology-related policy and standards applicable across the entire State and extended to any organization considered part of the State’s network. The \*[TASC](#) applies a formal process to the development and maintenance of the enterprise policies and standards. The \*[TASC](#) works closely with the IRM Council’s Policy and Standards Subcommittee for prioritization of new standards development, provides resources for collaborative drafting of standards, and reviews all policies and standards prior to adoption.

DTI will consider exceptions to the applicability of individual policies and standards on a case-by-case basis. Customers seeking an exception must submit a Waiver Request documenting the details.

**Features / Benefits / Costs** – Comprehensive technology policy and standards are a fundamental building block of sound technology investment. Viewed from a specific project, policy and standards may appear to be an obstacle. However, from an enterprise perspective, the consistency and compatibility gained are of great value and, in the long run, are an enabler of technology deployment rather than an obstacle.

**How to request services** – To view the Enterprise Policies and Standards, see [DTI Enterprise Standards and Policies](#) on the DTI web site. Recommendations for new policy or standard or changes to an existing one, should be presented to the IRM Policy and Standards Subcommittee, so you should contact your organization’s IRM. For a Waiver Request, \*[Your IRM](#) or your \*[Customer Relationship Specialist](#).

**Applicable policy / standards** – See [DTI Enterprise Standards and Policies](#) on DTI’s web site.

\*Access to this document/web page/website requires the viewer to have access to Delaware’s State Network (Extranet). If you have access to the State Network and viewing is still not possible – please contact your Customer Relationship Specialist.