



# Technology Investment Council



State Of Delaware  
Technology Investment Council Meeting Minutes  
13 May 2004

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Technology Investment Council Attendees			
Name	Organization	Attendance	Represented By
Tom Jarrett	DTI	Present	
Russ Larson	Controller General	Present	
Valerie Woodruff	Dept. of Education	Represented	Bob Czeizinger
E. Norman Veasey	Chief Justice	Represented	Ed Pollard
Jack Markell	State Treasurer	Present	
Ron Coupe	Bank One	Absent	
Justin Kershaw	WL Gore	Absent	
Susan Foster	University of Delaware	Absent	
Kris Younger	82 North, LLC	Present	

**Call to Order:**

Secretary Jarrett called the meeting to order at 9:20 am.

**Introductions and Welcome:**

Introductions were made; attendance was noted as shown in the above table. Members of the DTI Senior Team and their Team Leaders were present. Also in attendance were members of the IRM Council.

**Old Business:**

With the review of the meeting minutes from 21 April, Secretary Jarrett asked for a motion to approve the minutes as written. Russ Larson made a motion and Kris Younger seconded the motion. With no opposition, the motion was carried.

## New Business:

### Subcommittee Update

- Colleen Gause briefed the committee on the **Emerging Technology Subcommittee**. Her committee will be meeting with Justin Kershaw regarding this issue in the coming weeks. At their next meeting, deliverables will be finalized as well.

*Jack Markell – What is your mission?*

*Colleen Gause – It is to apply new technology with the old.*

*Secretary Jarrett - I want to also add that we are beginning to look out in the future as it relates to technology!*

- Kathy Dahl briefed the committee on the **ITIC**. This committee has been in the process of finalizing the review of deliverables and will be meeting in two weeks.

*Secretary Jarrett – Business Cases are now required across the entire footprint!*

*Jack Markell – How does the cost benefit go?*

*Secretary Jarrett- Always work in progress; other states have even requested our plan.*

*Jack Markell – Agency feedback?*

*Secretary Jarrett – Some good and some bad; there is some pushback as this is a big change to agencies!*

- Randy Hultman briefed the committee on the **TASC**. This process is moving forward; attached is a standards schedule. I have also received positive feedback from the IRM's on this one!

*Russ Larson – Any issues pertaining to domain naming?*

*Randy Hultman – Perception issues.*

*Russ Larson – Any legal issues?*

*Randy Hultman – A legal question – how we handle reservations!*

*Kris Younger – You are big enough that you can become Tier 1*

*Secretary Jarrett – A lot of folks believe that they need their own domain; I believe that if that is the case, a business case is required!*

*Kris Younger – Adding de.us at the end of their name in the case of the Lottery could become a loss of revenue issue.*

*Jack Markell – Will the TIC continue to be briefed on this issue?*

*Secretary Jarrett – Yes*

*Kris Younger – Would like to see a solution posted to the TIC website.*

*Secretary Jarrett – We recently met with our counterparts from Jersey, Maryland, PA and the City of Phila; they are having the same sort of problems!*

## **Project Updates**

PN Narayanan briefed the committee on COTS

- ✓ Background on ACS; Oakland County, Michigan has filed a lawsuit

*Russ Larson – Did Delaware receive any negative references from anyone else?*

*PN – No*

*Jack Markell – Did Rhode Island and other states have a similar scope of work?*

*PN – Yes*

*Jack Markell – Was Gartner’s recommendation that ACS was the best in the business and could achieve all of the goals?*

*PN – Yes*

*Jack Markell – Delaware is doing something that hasn’t been done at the higher end of things.*

*Secretary Jarrett – Gartner has given Delaware a high rate of success.*

*Jack Markell – Do these concerns jeopardize this project?*

*Secretary Jarrett – No; we have 45 milestones set for this project. If they can’t meet them, they don’t get paid!*

*Jack Markell – Is Gartner still engaged?*

*Secretary Jarrett – Yes*

*Ed Pollard – If this helps, I got a letter from Gartner stating that they still support ACS.*

*Secretary Jarrett – Lynn Hersey-Miller and I have talked, we concur with Gartner!*

*Kris Younger – Will they be doing acceptance testing?*

*Secretary Jarrett – Yes*

*Kris Younger – I remember last fall issues relates to milestones were discussed. Will the courts have their employees involved?*

*Secretary Jarrett – Yes*

PN Narayanan briefed the committee on Time and Labor. Target dates are the November/December timeframe.

Secretary Jarrett briefed the committee on the PHRST upgrade. The upgrade went reasonably well and we now have kicked off the 2004 Open Enrollment. To date, we have had 14K employees enroll online.

*Russ Larson – Is there anyway for employees to verify that there changes have taken?*

*PN – Yes, a confirmation statement will be sent in the US Mail.  
Pam Waters – Also, if you go back in under status, it will advise you if it  
is opened or closed.*

### **Strategic Planning Update**

Elayne Starkey briefed that committee that senior staff and team leaders will be meeting on 19 May to move forward with a vision, mission and goals. More information will be shared in June's meeting.

### **Adjournment:**

With no further business to be conducted, Russ Larson made a motion and Susan Foster seconded the motion to adjourn. With no opposition, the motion was carried. Secretary Jarrett adjourned the meeting at 3:52 pm

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