

STATE OF DELAWARE NETWORK PROXY SETUP

The following is a step by step procedure for configuring QuickTime for computers on the State of Delaware Network.

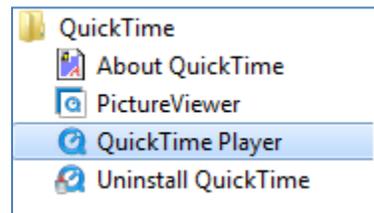
If you are attempting to view a State of Delaware Webcast on the “public Internet” you **DO NOT** need to follow these steps.

To view a State of Delaware Webcast from a K12/Higher Ed facility, DO NOT follow the steps below.
Please visit <http://dti.delaware.gov/webcast/Edu-proxy.pdf>

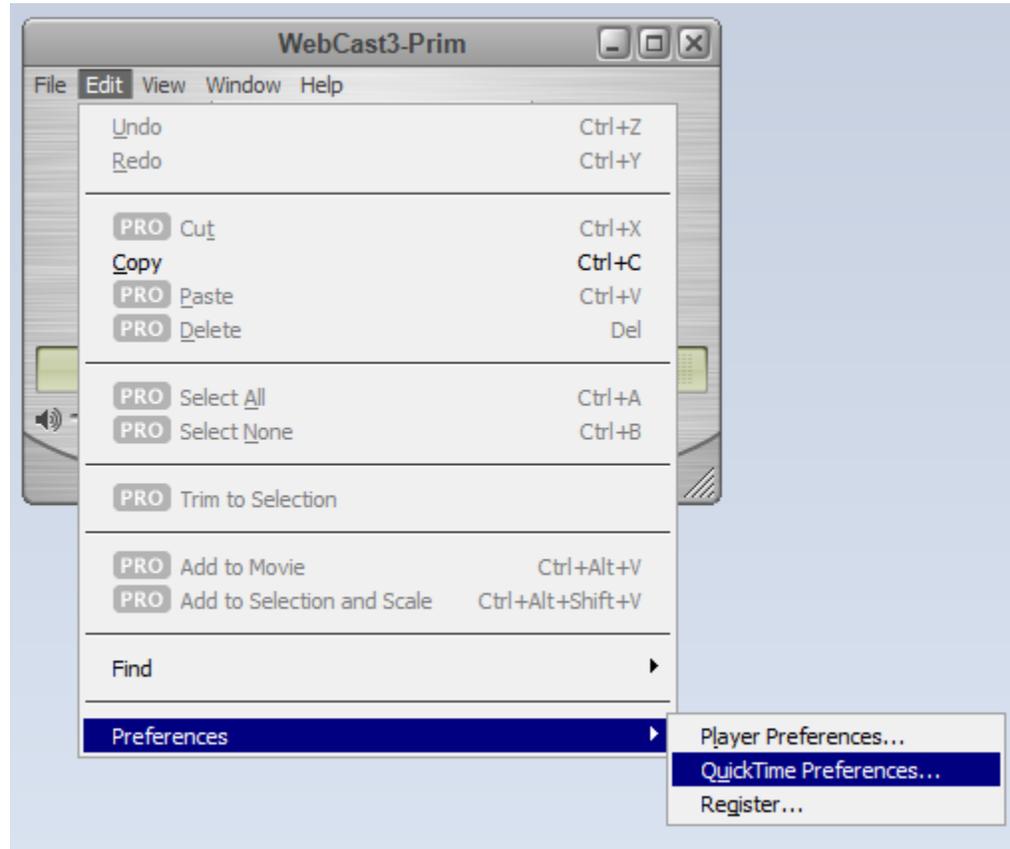
To view a State of Delaware Webcast from a State Computer (with Microsoft Windows), complete these steps:

Click on **START, All Programs, QuickTime, QuickTime Player**.

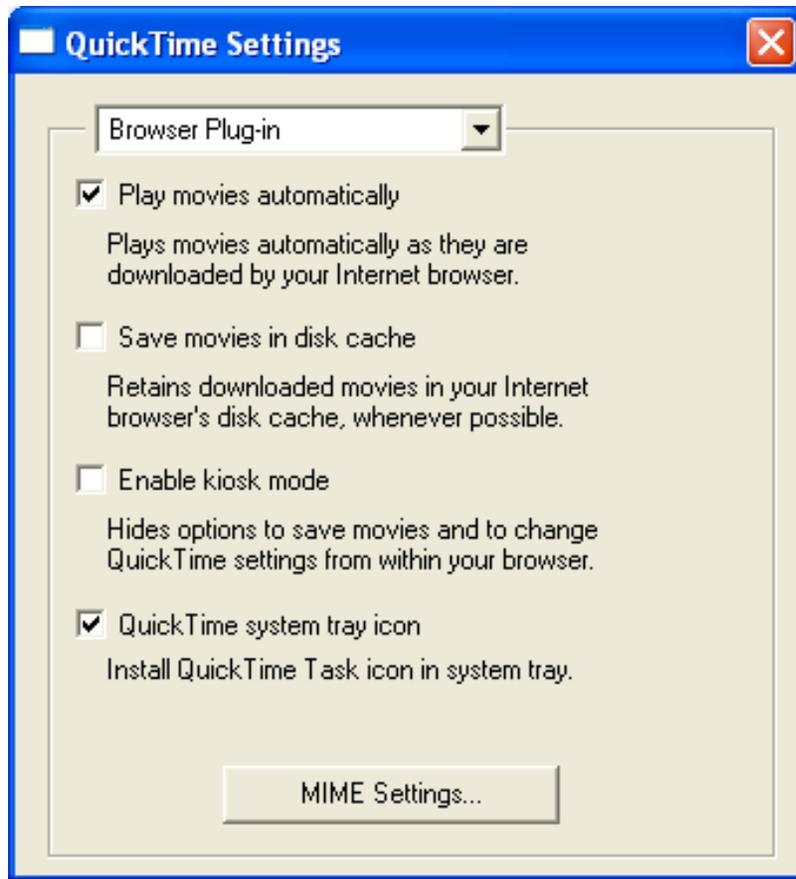
If you do not have **QuickTime 7.6.9 or higher** installed, go to <http://www.apple.com/quicktime/download/> to download and install it.



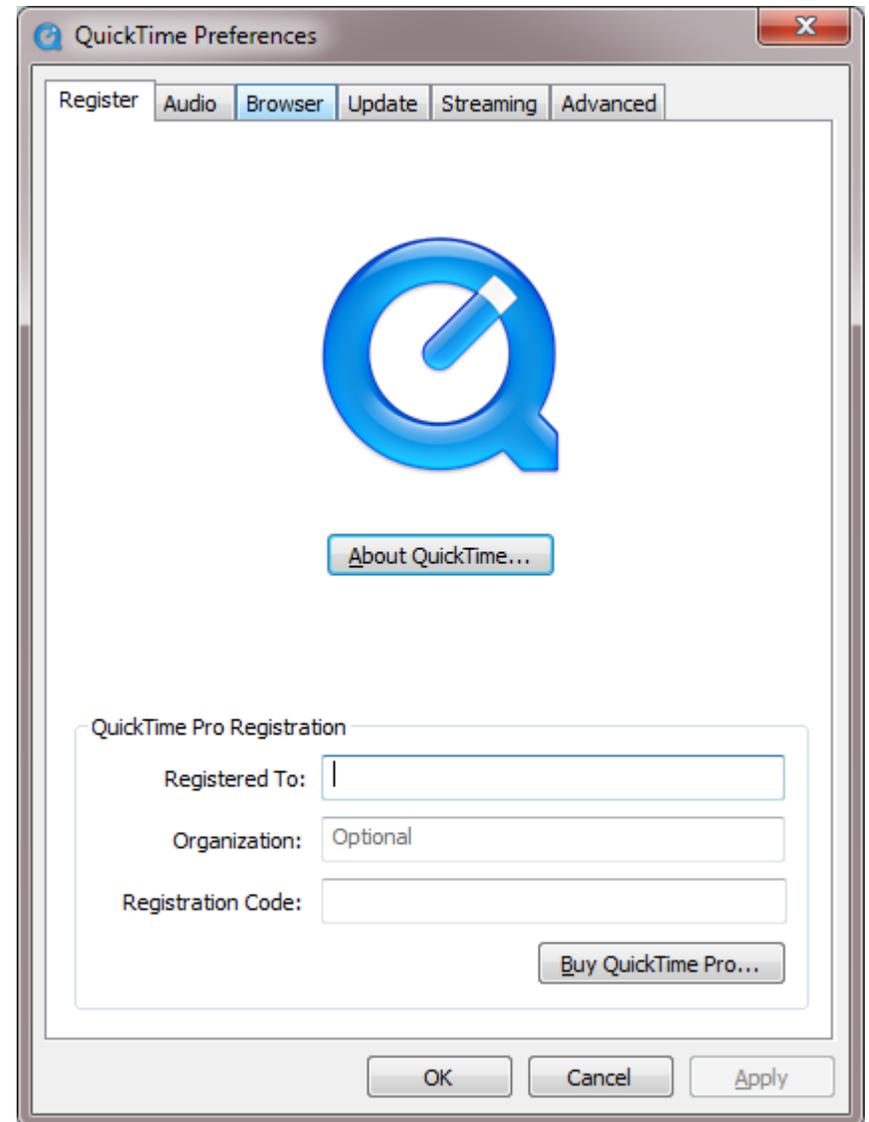
Click on **Edit, Preferences, QuickTime Preferences.**



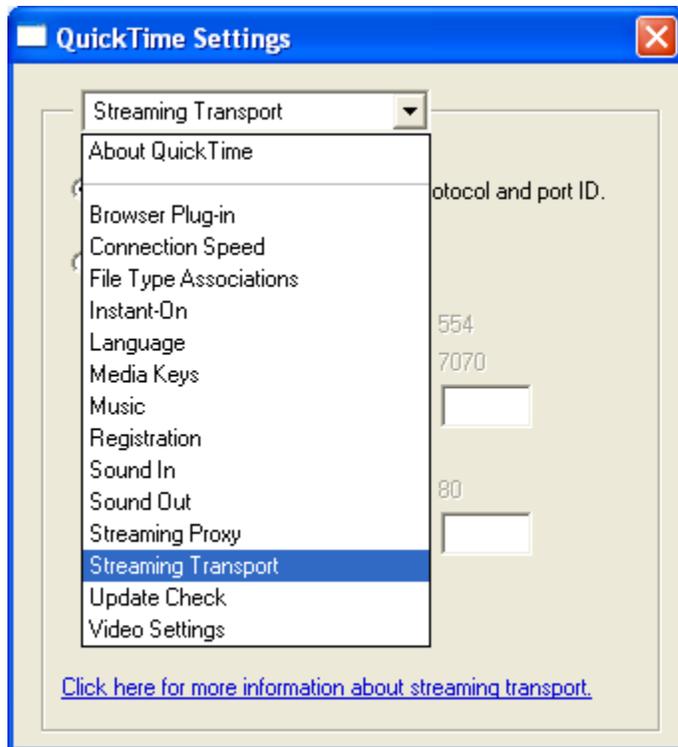
If you see the screen below, follow the steps in this column – ignore the steps in the right column.



If you see the screen below, follow the steps in this column – ignore the steps in the left column.

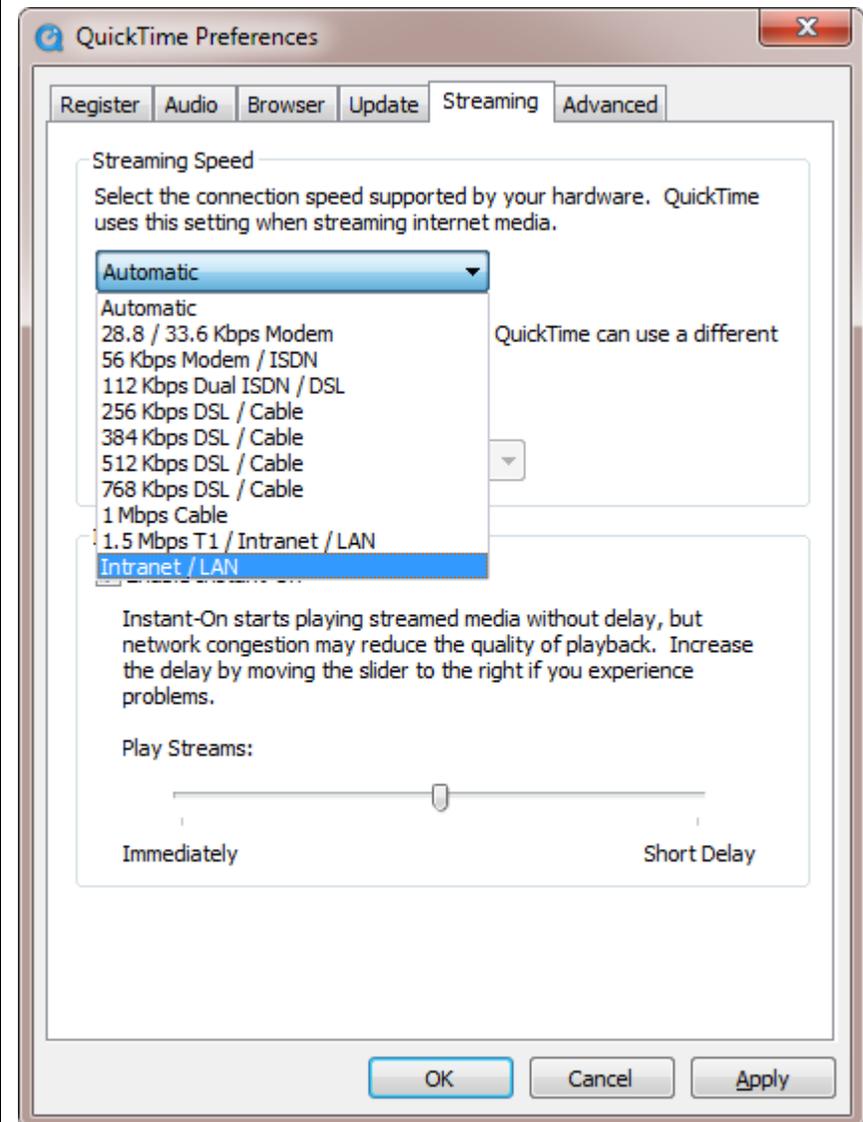


Click the down-arrow to the right of **Browser Plug-in** and select **Streaming Transport** from the drop-down list.



Click on the **Streaming** tab.

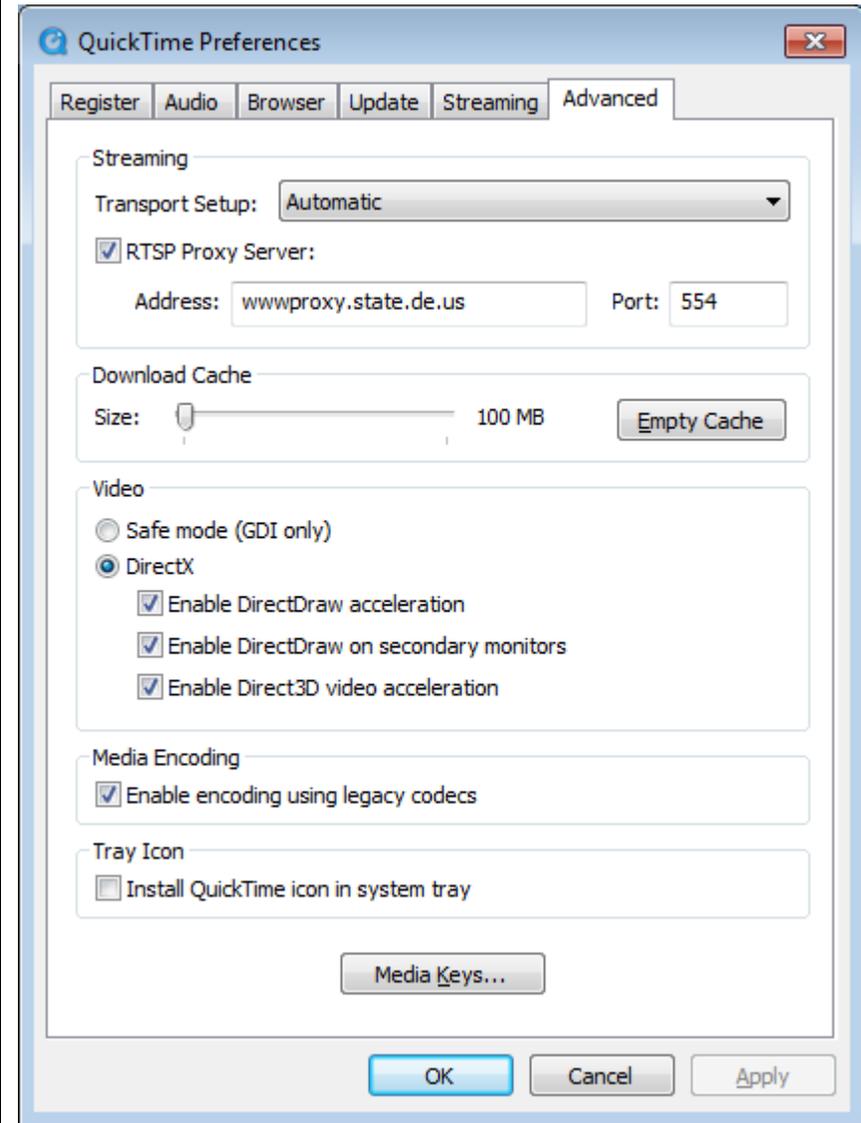
Under **Streaming Speed**, select **Intranet/LAN** from the drop-down box.



On the **Streaming Transport** page, check Automatically determine the best protocol and port ID

Select the **Advanced** tab, and under **Streaming / Transport Setup**, select **“Automatic”** from the transport setup drop-down box.

NOTE: If you had Custom settings, make sure you go into the custom setting and reset the dropdown to Port 80, save it, then come back in and set the transport setup to Automatic. QuickTime is a little odd that way.



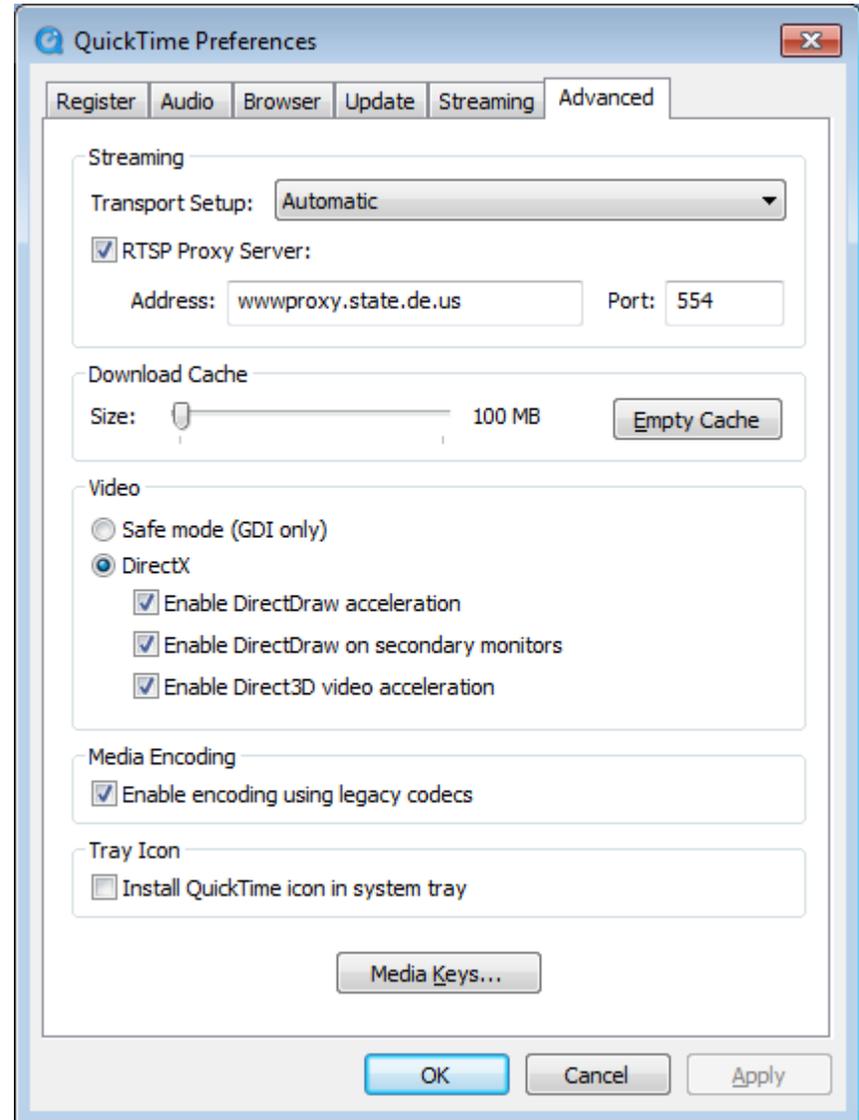
Select the down-arrow to the right of **Streaming Transport** and select **Streaming Proxy**.



Select "RTSP Proxy Server" and type **wwwproxy.state.de.us** in the address box and **554** as the port.

IMPORTANT NOTE: this is **wwwproxy.state.de.us** NOT **www.proxy.state.de.us**

While the **Advanced** tab is still open, select the **RTSP Proxy Server** and type **wwwproxy.state.de.us** in the address box and **554** as the port (as shown below). **IMPORTANT NOTE:** this is **wwwproxy.state.de.us** NOT **www.proxy.state.de.us**.

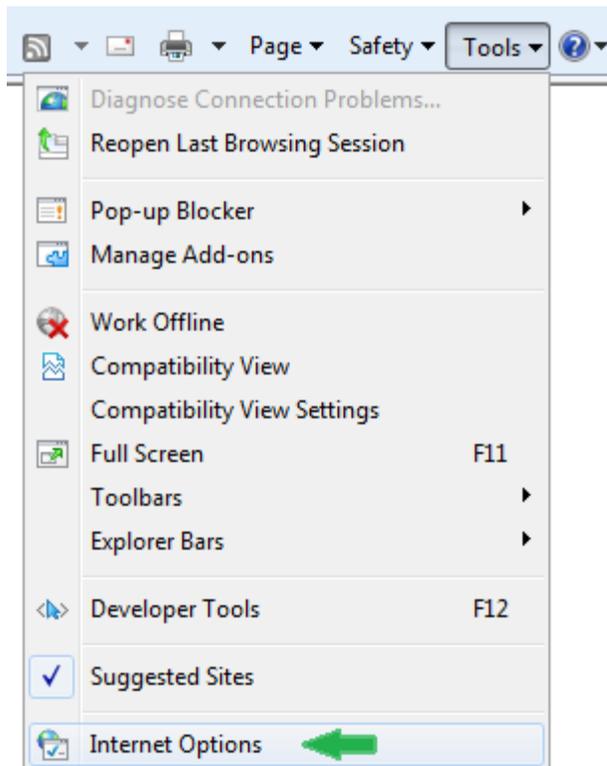


Select **OK**. Continue below.

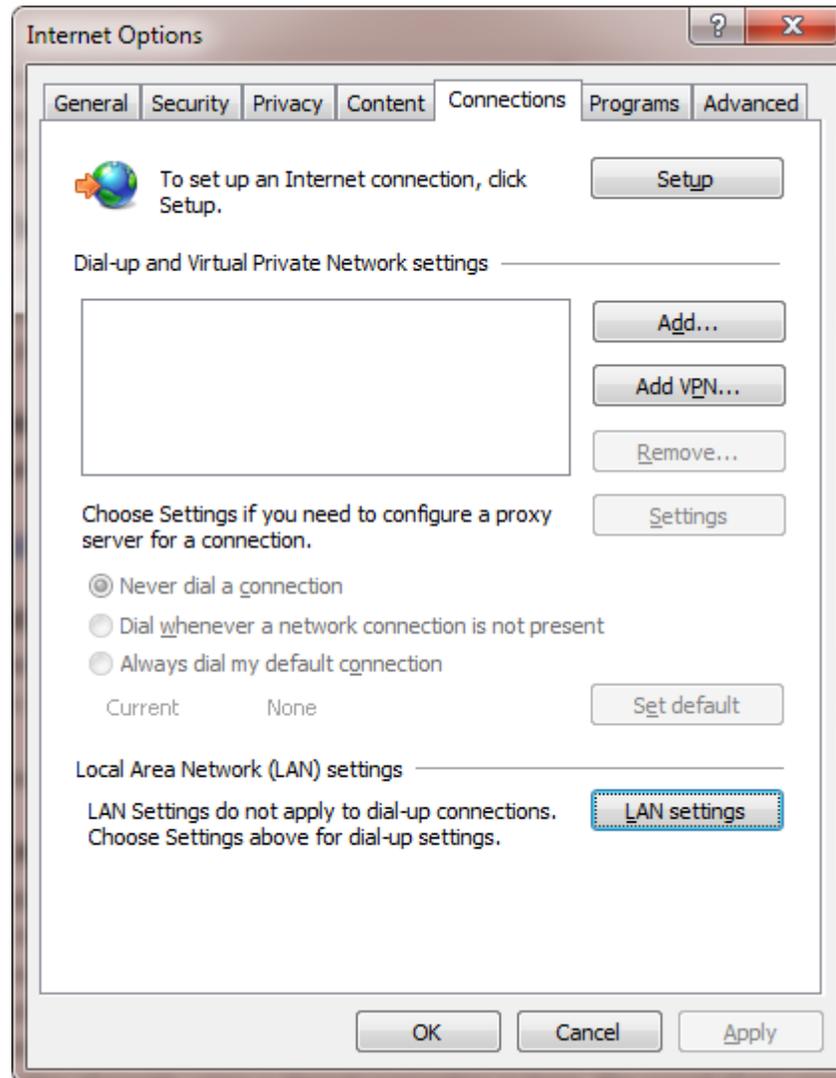
Continue below.

Close **QuickTime**.

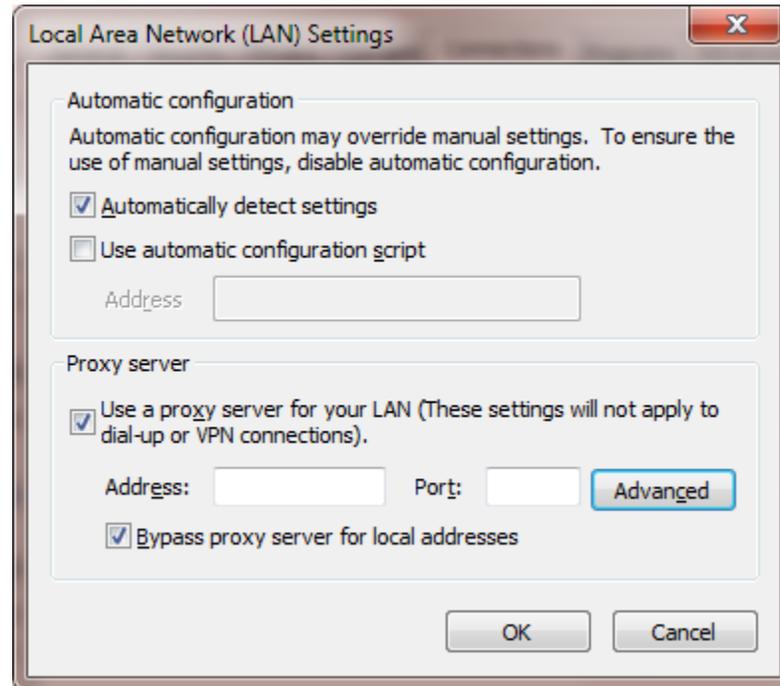
In **Internet Explorer**, click on **Tools**, **Internet Options**.



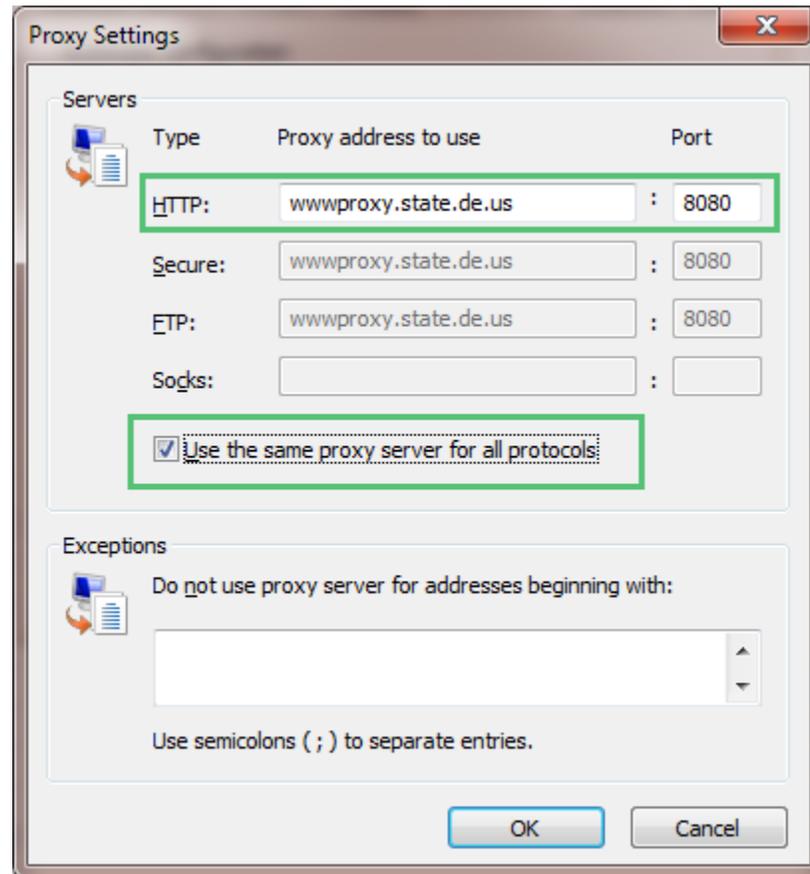
Click on the **Connections** tab, and then click the **LAN settings** button.



Make sure the boxes below are checked, and click the **Advanced** button.



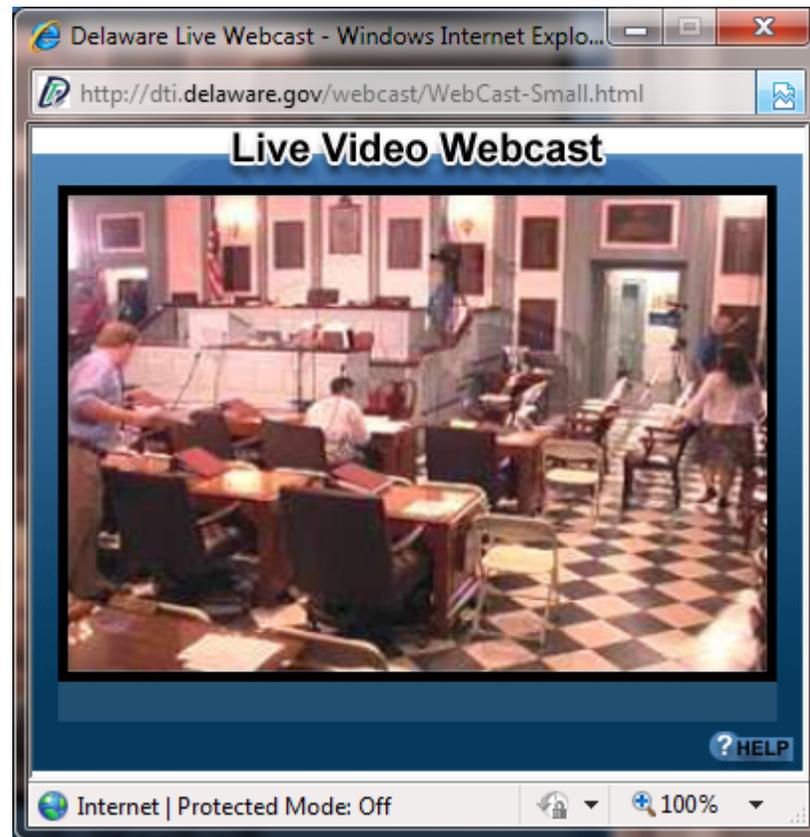
Check your settings highlighted below in green. Make sure they match.



Keep clicking **OK** until you get back to **Internet Explorer**.

Finally, close all **Internet Explorer** windows, re-open **Internet Explorer** (this restarts everything), and go back to <http://dti.delaware.gov/webcast>.

NOTE that it may take a time for QuickTime to connect (up to a couple of minutes), and you MAY BRIEFLY see a green image, but the green will fade and the video will be shown within a few seconds.



If you are still unable to view the webcast AFTER following the steps above,
contact the 24/7 DTI Service Desk at 302-739-9560 or dti_servicedesk@state.de.us