

STATE OF DELAWARE K12 NETWORK PROXY SETUP

The following is a step by step procedure for configuring QuickTime with Internet Explorer 8 for computers on the State of Delaware Network.

If you are attempting to view a State of Delaware Webcast on the “public Internet” you **DO NOT** need to follow these steps.

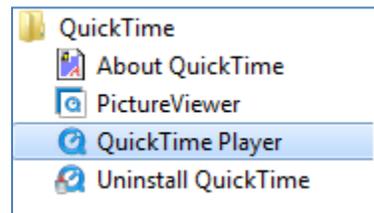
To view a State of Delaware Webcast from the State of Delaware Network, DO NOT follow the steps below.
Please visit <http://dti.delaware.gov/webcast/DE-proxy.pdf>

- We recommend using Internet Explorer version 8 -

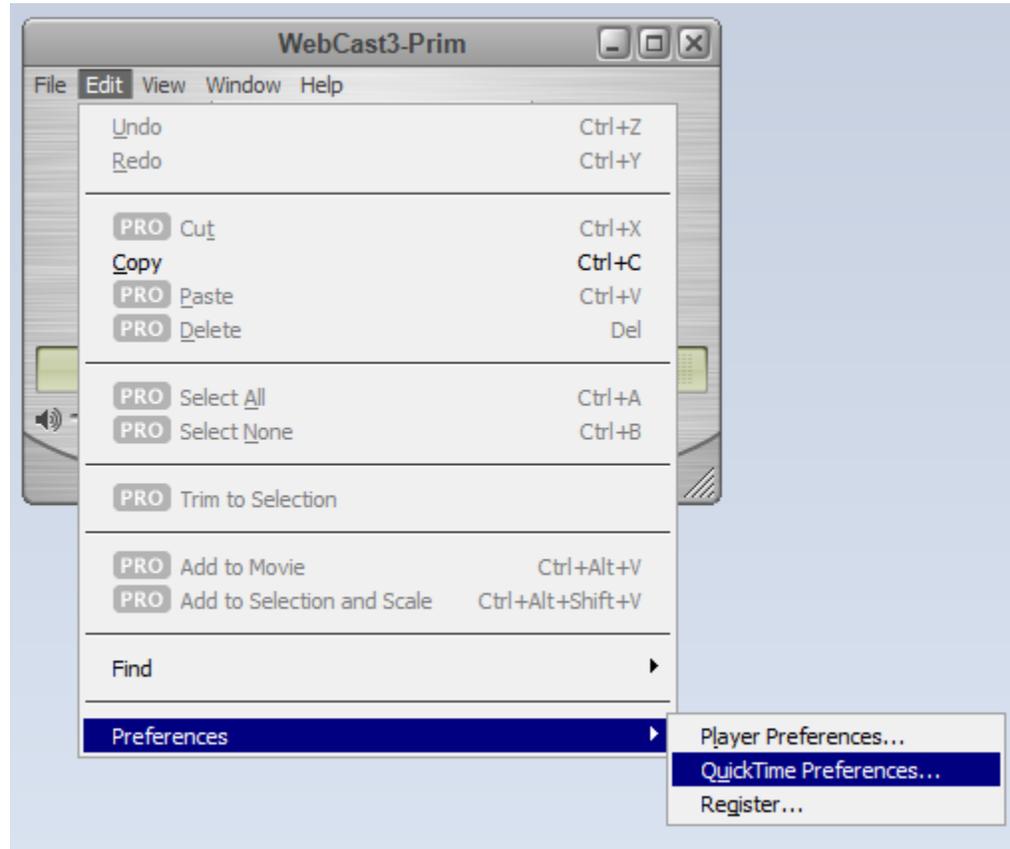
To view a State of Delaware Webcast from a K12 Computer (with Microsoft Windows), complete these steps:

Click on **START, All Programs, QuickTime, QuickTime Player**.

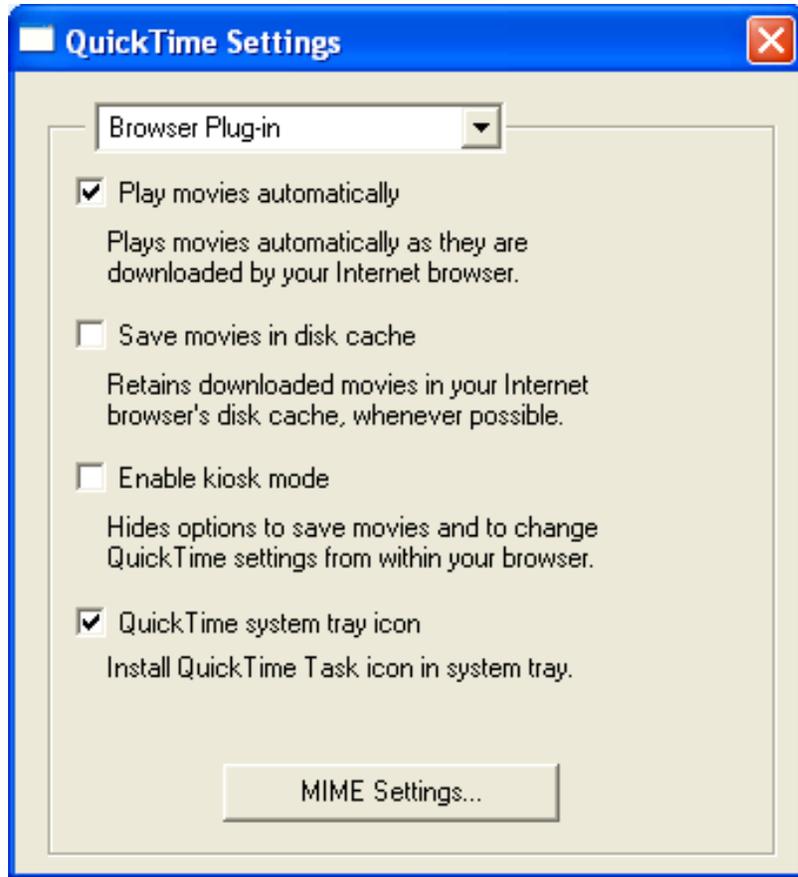
If you do not have **QuickTime 7.6.9** installed, go to <http://www.apple.com/quicktime/download/> to download and install it.



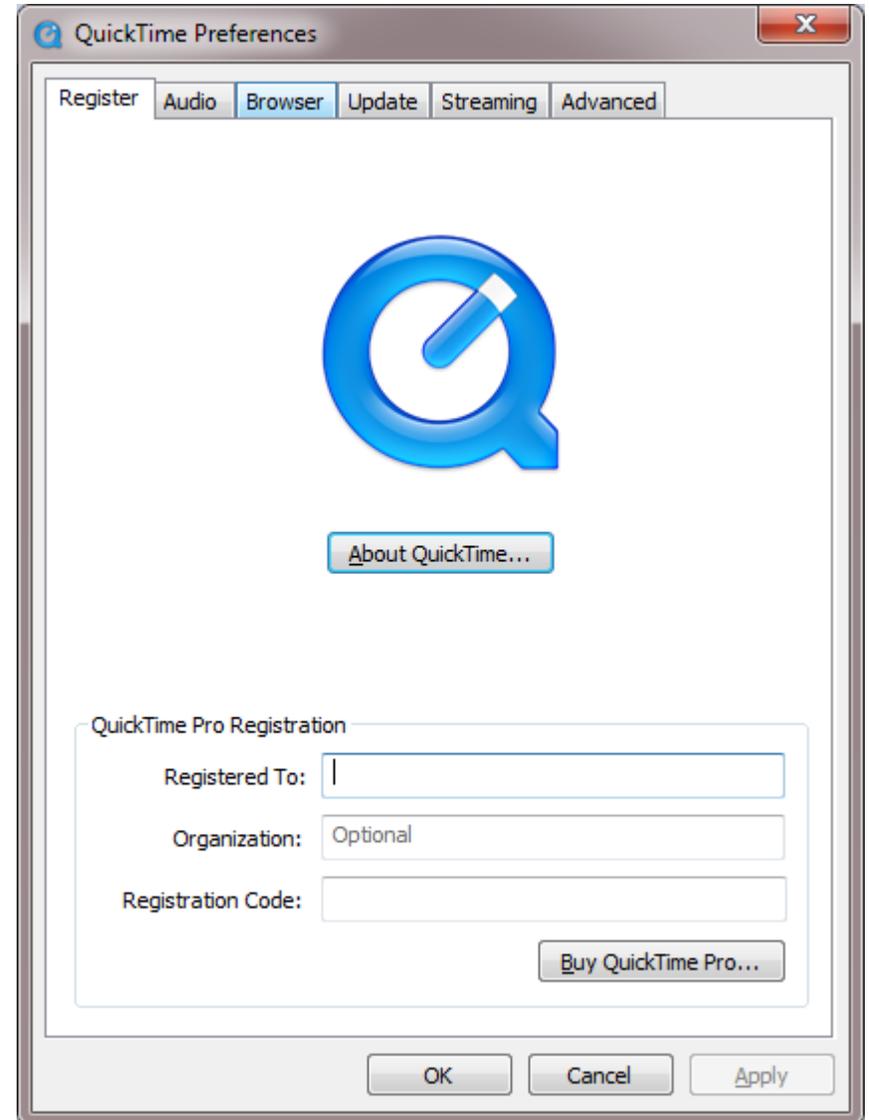
Click on **Edit, Preferences, QuickTime Preferences.**



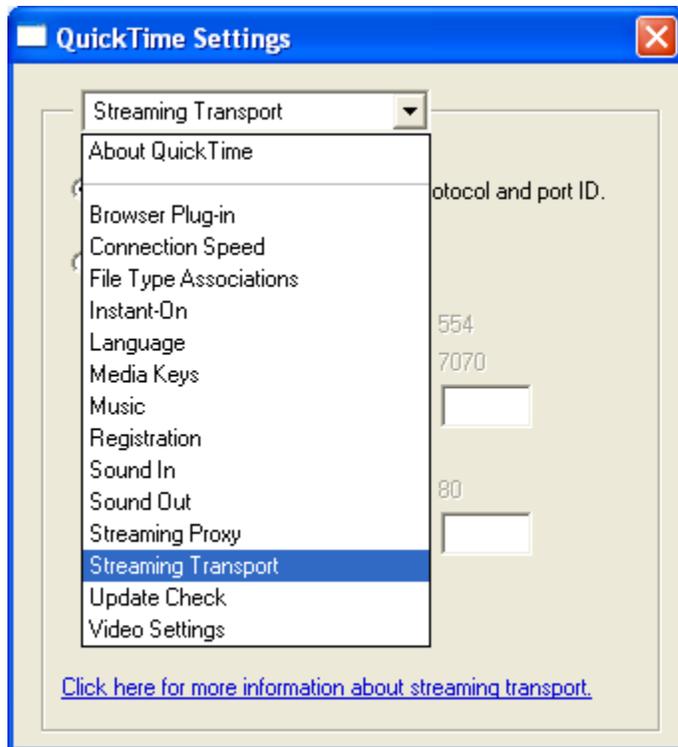
If you see the screen below, follow the steps in this column – ignore the steps in the right column.



If you see the screen below, follow the steps in this column – ignore the steps in the left column.

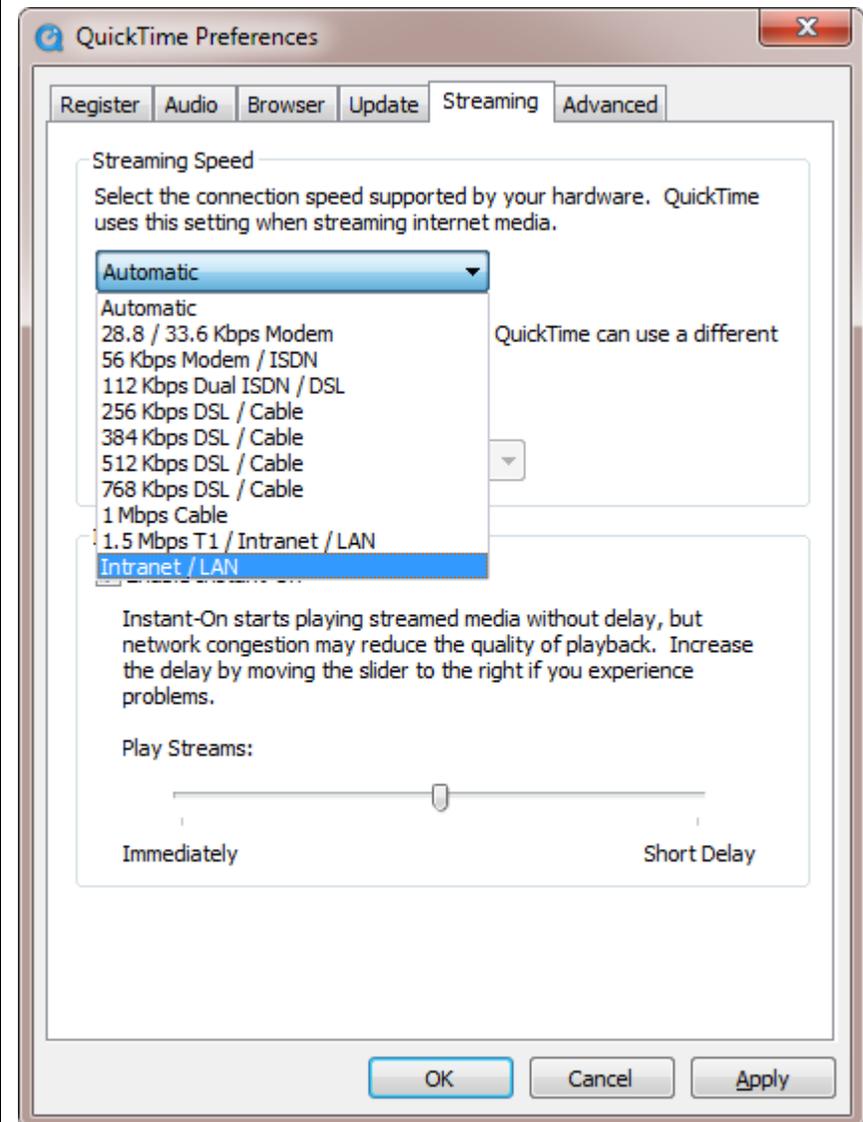


Click the down-arrow to the right of **Browser Plug-in** and select **Streaming Transport** from the drop-down list.

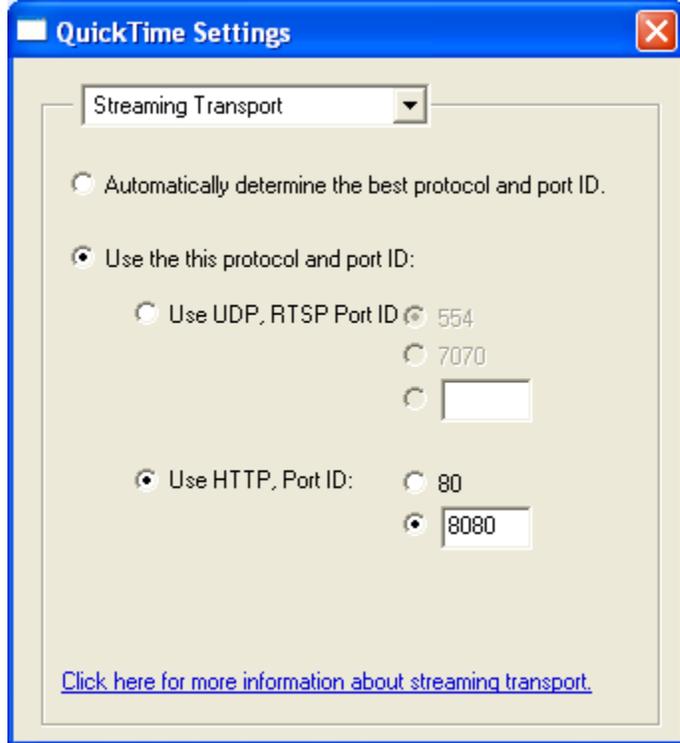


Click on the **Streaming** tab.

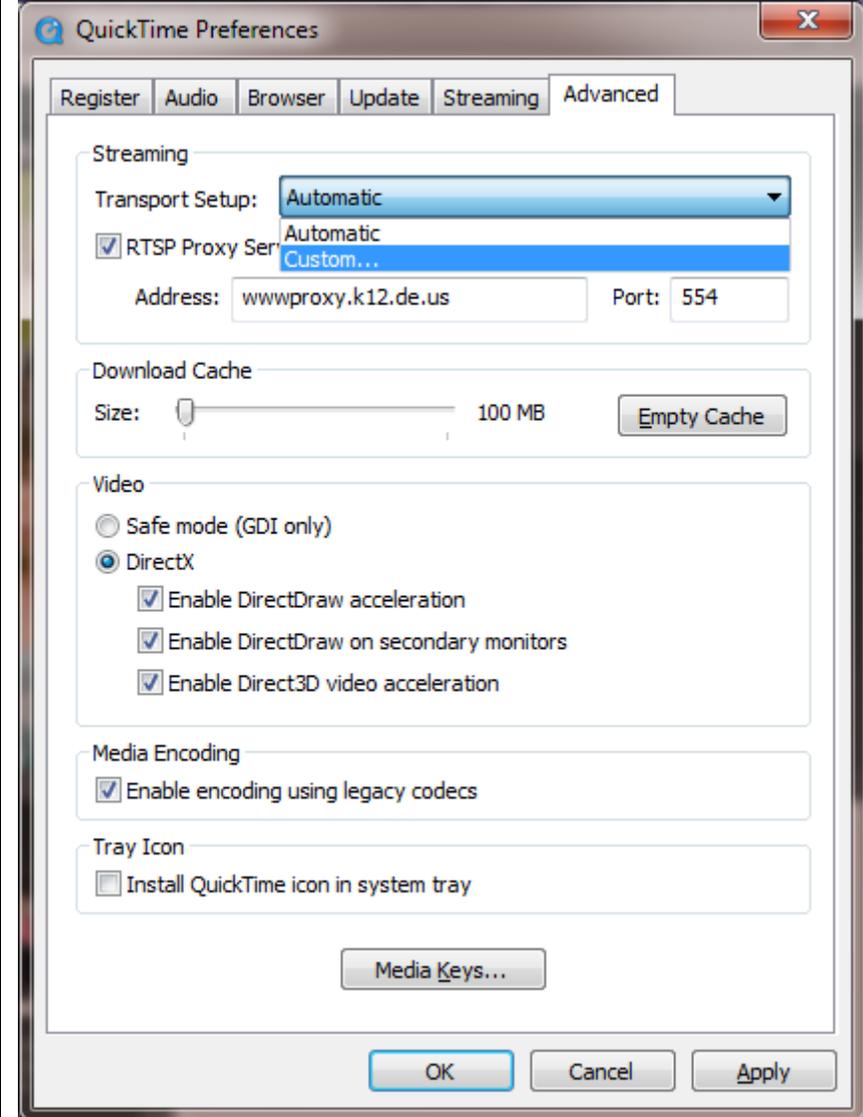
Under **Streaming Speed**, select **Intranet/LAN** from the drop-down box.



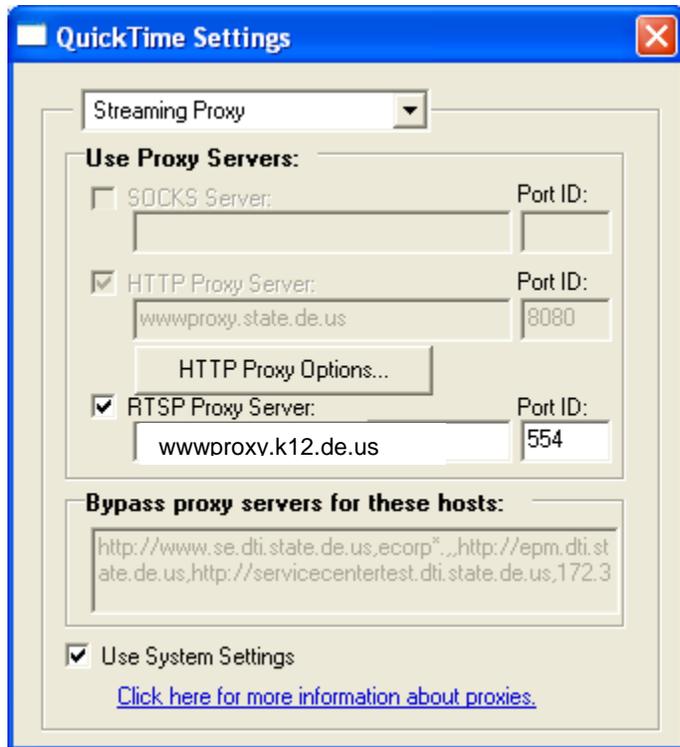
On the **Streaming Transport** page, select **use HTTP, Port ID:** and type **8080** as shown in the box below.



Select the **Advanced** tab, and under **Streaming / Transport Setup**, select **"Custom"** from the transport setup drop-down box.



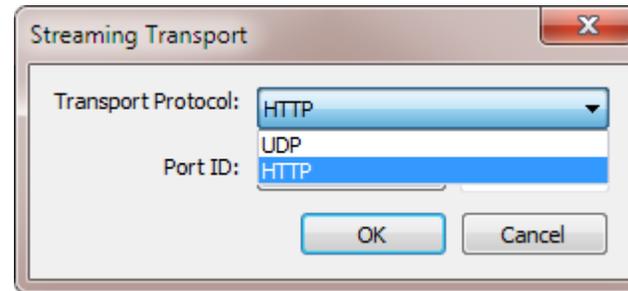
Select the down-arrow to the right of **Streaming Transport** and select **Streaming Proxy**.



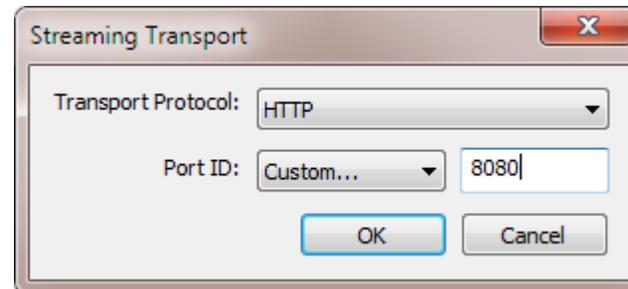
Select **RTSP Proxy Server** and type **wwwproxy.state.de.us** in the address box and **554** as the port.

IMPORTANT NOTE: this is **wwwproxy.k12.de.us** *NOT* **www.proxy.k12.de.us**

Select **HTTP** from the **Streaming Transport** box that appears

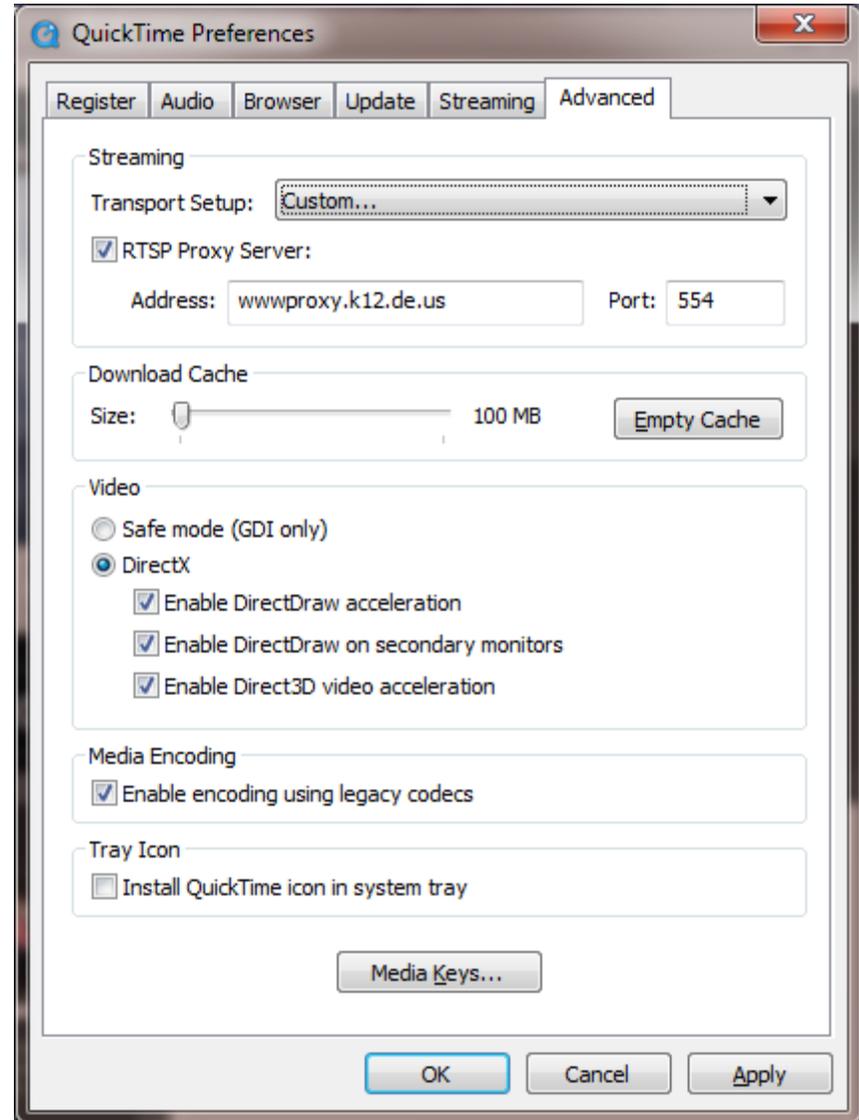


Upon selecting **HTTP**, select **Custom** from the port id drop-down box and type **8080** in the white box (as shown below) and select **OK**.



Continue below.

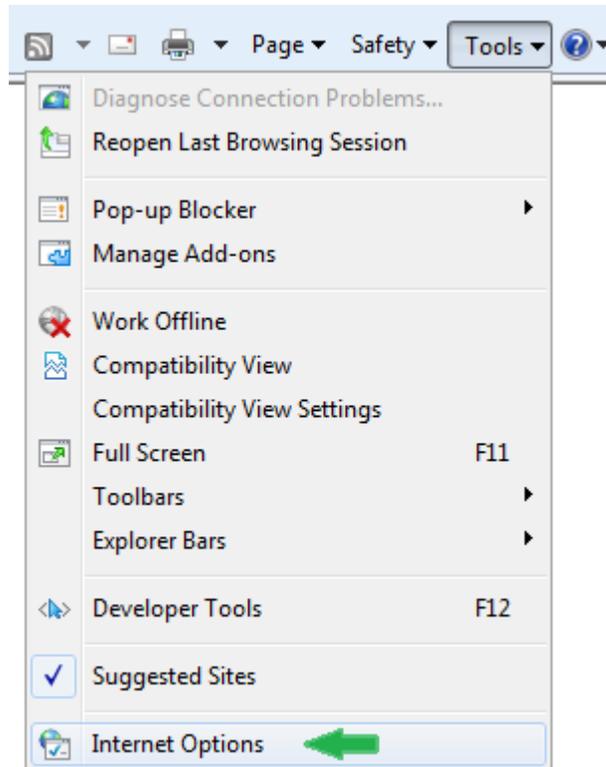
While the **Advanced** tab is still open, select the **RTSP Proxy Server** and type **wwwproxy.state.de.us** in the address box and **554** as the port (as shown below). **IMPORTANT NOTE:** this is wwwproxy.k12.de.us NOT www.proxy.k12.de.us.



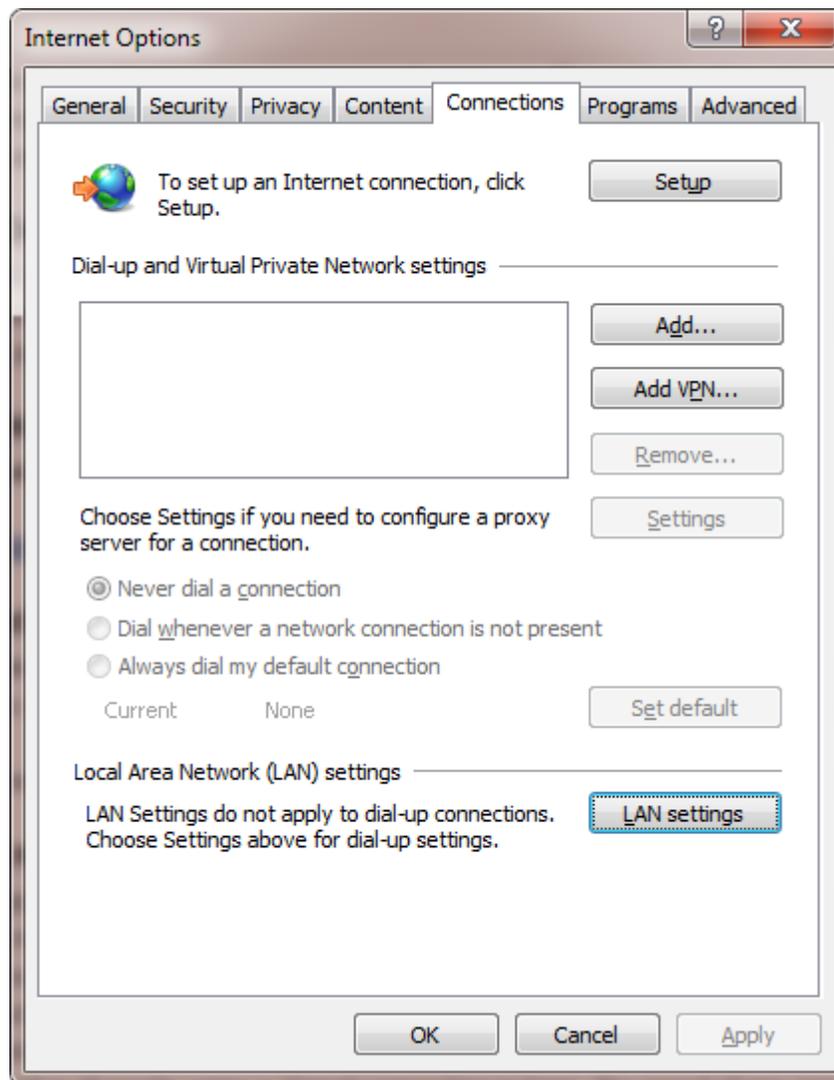
Select **OK**. Continue below.

Close **QuickTime**.

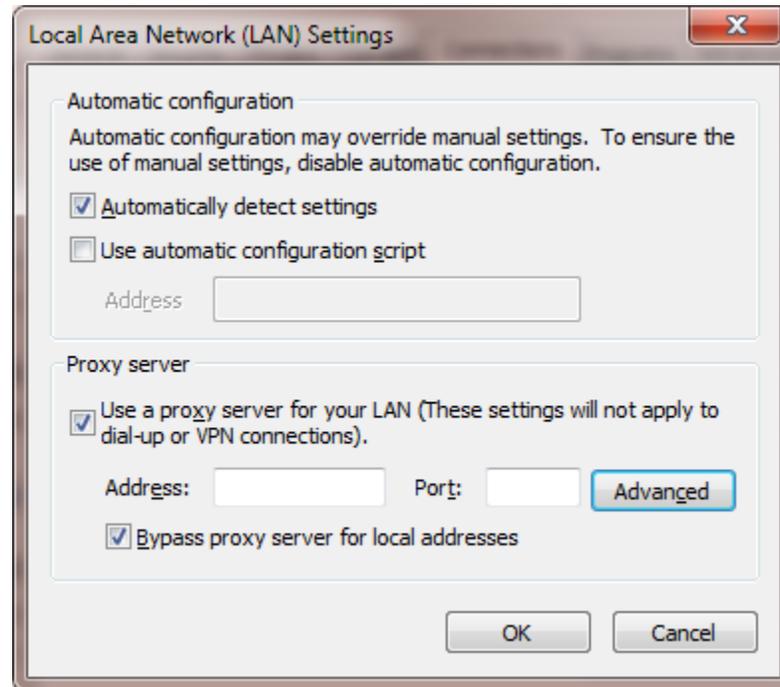
In **Internet Explorer**, click on **Tools, Internet Options**.



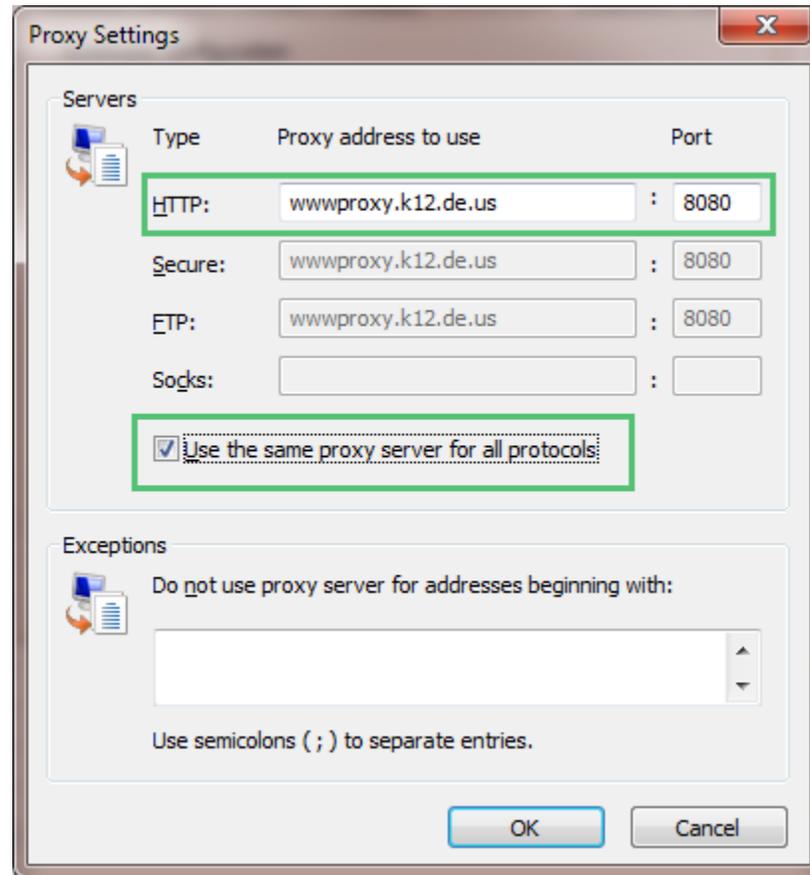
Click on the **Connections** tab, and then click the **LAN settings** button.



Make sure the boxes below are checked, and click the **Advanced** button.



Check your settings highlighted below in green. Make sure they match.



Keep clicking **OK** until you get back to **Internet Explorer**.

Finally, close all **Internet Explorer** windows, re-open **Internet Explorer** (this restarts everything), and go back to <http://dti.delaware.gov/webcast>.

NOTE that it may take a little time for QuickTime to connect, and you MAY BRIEFLY see a green image, but the green will fade and the video will be shown within a few seconds.



If you are still unable to view the webcast AFTER following the steps above, contact the 24/7 DTI Service Desk at 302-739-9560 or dti_servicedesk@state.de.us